Re-Tension your Manual Screen

In order to re-tension the screen, the first thing to do is remove both the end caps from the screen's case. In the left side (as you are facing the screen), you will notice a spring tension rod. If the screen is in the down position, you will want to roll the material back up into the case. To do this, you will have to manually roll the spring to get the material to go back into its case. As you turn the rod, you will notice the screen material retracting.

To rebuild the tension in the spring, you will want to click the left end cap into place with the spring rod. On the left end cap, there is a small square gap that the spring can fit into. Just place the end cap on the spring's square peg, and then turn the end cap *clockwise* about 12-15 full turns. You will start to feel the tension increase in the spring. After that, re-place the left end cap back onto the screen's case, and then re-place the right end cap. After following these steps, your screen should resume normal function. If you have any further questions or concerns, please contact Elite Screens, Inc.

For technical support, please contact Elite Screens @ techsupport@elitescreens.com

US & Canada Tech Support & Warranty Claim
Please contact us at service@elitescreens.com or call +1 877-511-1211 #3 or fax +1-562-926-8433
Europe Tech Support & Warranty Claim
Please contact us at service@elitescreens.eu or call +49-(0) 40-30392958
Asia Tech Support & Warranty Claim
Please contact us at service@elitescreens.com.cn or call +86-(0) 755-8461-7989
Taiwan Tech Support & Warranty Claim
Please contact us at service@elitescreens.com.tw or call +866+2+8990-1999